

# HomeSeer Products

## Frequently asked questions

- Add links to popular how-to and troubleshooting articles.
- Highlight important documentation.

## Need more help?

- Get support by [creating a ticket here](#)
- [Community Support](#)

## Other resources

- [More info](#) on our HomeTrollers
- [More info](#) on our Interfaces
- [More info](#) on our Lighting products
- [More info](#) on our Sensors
- [More info](#) on our Cameras
- [Click here](#) to view our other integrations

## Browse by product types

### HomeTrollers

Here you will find information regarding our current lineup of HomeTrollers, The Pi, Plus, and Pro Hubs. [Purchase HomeTroller](#)

### HomeSeer Mobile

Explore this KB for information on using our mobile app, available on Android and iOS.

### MyHS

Articles pertaining to our cloud service MyHS. Here you will find information on premium subscriptions, managing your account, and using MyHS.

### Interfaces

These articles contain information on different interfaces that work with HS. Examples, Z-Wave, ZigBee, I/O devices, and network based interfaces.

### Lighting

Articles located here for HomeSeer's best in the market Z-Wave switches, dimmers, and fan controller. [Purchase Lighting Products](#)

### Sensors

Located here are articles about our various environmental sensors. [Purchase Sensors](#)

### HSTouch Designer

Documentation on using the HSTouch Designer and client.

## Browse by topic

### A-D

[add](#)  
[android](#)  
[cameras](#)  
[code](#)  
[companion control](#)  
[dashboard](#)  
[delete](#)  
[device](#)  
[ds100](#)

### I-Q

[installation](#)  
[ios](#)  
[ip](#)  
[local](#)  
[ls100](#)  
[mobile](#)  
[ms100](#)  
[myhs](#)  
[navigation](#)  
[premium](#)

### Z

[zseer](#)  
[zwave](#)

### E-H

[event](#)  
[faq](#)  
[fc200](#)  
[filters](#)  
[fls100](#)  
[fs100](#)  
[handler](#)  
[hostname](#)  
[hs3](#)  
[hsm200](#)

### R-Y

[releasenotes](#)  
[setup](#)  
[smarthings](#)  
[temperature](#)  
[thermostats](#)  
[wa100](#)  
[wd200](#)  
[widget](#)  
[ws200](#)

## Recently updated articles

### [Setting Up and Managing Cloud Backups](#)

created Mar 03, 2021

### [Nortek Stick Driver Installation](#)

updated Feb 24, 2021

[view change](#)

### [Updating the Primary System on Your MyHS Account](#)

created Feb 18, 2021

### [Configure Weather for HSTouch](#)

created Feb 18, 2021

### [How to Connect HSTouch Designer to HS](#)

created Feb 18, 2021

### [HSTouch Client Setup](#)

updated Feb 18, 2021

[view change](#)

### [Connecting with HSTouch through MyHS](#)

created Feb 18, 2021

### [Advanced Features](#)

updated Feb 18, 2021

[view change](#)

### [Naming Your Devices](#)

updated Feb 18, 2021

[view change](#)

### [System Selection](#)

created Feb 18, 2021

## **Other Products**

Articles located here consist of other products such as, but not limited to, water valves, Z-Flash, and Z-Seer.

## **SmartThings**

Articles on how to add HomeSeer products to SmartThings using device handlers. These device handlers are required to unlock features that are not natively supported by SmartThings.