

MyHS

Articles pertaining to our cloud service MyHS. Here you will find information on premium subscriptions, managing your account, and using MyHS.

Frequently asked questions

- Add links to popular how-to and troubleshooting articles.
- Highlight important documentation.

Need more help?

- Get support by [creating a ticket here](#)
- [Community Support](#)
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Browse by article

[Adding Additional Systems to MyHS](#)

How to add additional systems to your MyHS Premium account.

[Adding Users to MyHS](#)

How to add users to your MyHS Premium account

[Configuring a MyHS Premium Account](#)

Upgrade from a MyHS Basic account with a Premium subscription to enable cloud camera recordings and system backups as well as the ability to add multiple HomeSeer systems and create additional logins for family members or visitors. See below for how to subscribe and set up each of these features.

[Connecting with HSTouch through MyHS](#)

Instructions on connecting to your system via HSTouch through MyHS.

[Creating Your Free MyHS Account](#)

[How to Pair HS4 and Amazon Alexa](#)

[How to Pair HS4 and Google Home](#)

[Setting Up and Managing Cloud Backups](#)

[Troubleshooting Google Home & Amazon Alexa](#)

[Updating the Primary System on Your MyHS Account](#)

[Using Alexa with Multiple HS Systems](#)

Information on using Alexa with multiple HS3 or HS4 systems via MyHS.

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