SmartStick+ G3 Driver Setup

Overview

The drivers for the SmartStick+ G3 are not automatically installed by Windows. Follow the steps below to install the drivers onto your HS4-powered Windows 7, 8 or 10 system. Note: Early HomeTroller S6 hubs were equipped with Windows 7. Be sure to check your OS before driver installation.

Driver Installation Video: https://www.youtube.com/embed/wJ5--gXZtD4

Windows 10

1. Download the Silicon Labs CP210x driver for Window 10.
2. Extract the zip file to a folder on your desktop.
3. Open Windows Device Manager, you can press the Windows key and type Device Manager to locate it.
4. Expand the **Other Devices** section, then locate the CP2102N USB to UART Bridge Controller device.
5. Right click on the device, then select **Update Driver**.
6. Click **Browse my computer for driver software**, then **Let me pick from a list of available drivers on my computer**.
7. Leave **Show All Devices** checked, then click **Next** and **Have Disk**.
8. Click **Browse...** Navigate to the folder you extracted the files to in step 2.
9. Select the file **silabser.inf**, click **Open,** then click **OK.**
10. Click **Silicon Labs CP210x USB to UART Bridge** and then **Next**.
11. If you get a warning that Windows cannot confirm the device ID, click **Yes** to continue.

Your SmartStick+ should now appear in the Ports (COM & LPT) section of the Device Manager with a different name. You are all set to setup the Z-Wave plugin now!

Windows 7 or 8

1. Download the Silicon Labs CP210x driver for Windows 7 or 8.
2. Extract the zip file to a folder on your desktop.
3. Navigate to the folder you created and run **CP210xVCPInstaller_x86.exe** if you have 32 bit Windows or **CP210xVCPInstaller_x64.exe** for 64 bit Windows. Follow the instructions in the installer until it is complete.
4. Open Windows Device Manager, you can press the Windows key and type Device Manager to locate it.
5. Expand the **Other Devices** section, then locate the CP2102N USB to UART Bridge Controller device.
6. Right click on the device, then select **Update Driver**.
7. Click **Browse my computer for driver software**, then **Let me pick from a list of available drivers on my computer**.
8. Scroll through the computer hardware list and select **Ports (COM & LPT)**, then **Next**.
9. Find **Silicon Labs** in the manufacturer list, select it and then **Silicon Labs CP210x USB to UART Bridge** in the model lest. Then click **Next**.
10. You will receive an "Update Driver Warning", click **Yes**.

Plugin Setup

See here for the next step in Z-Wave.

Notes

The SmartStick+ G3 uses the same drivers as the Nortek HUSBZ. If you are using that device for ZigBee, you can simply plug your SmartStick+ G3 into your computer and locate the COM port it uses.