

Remove Device

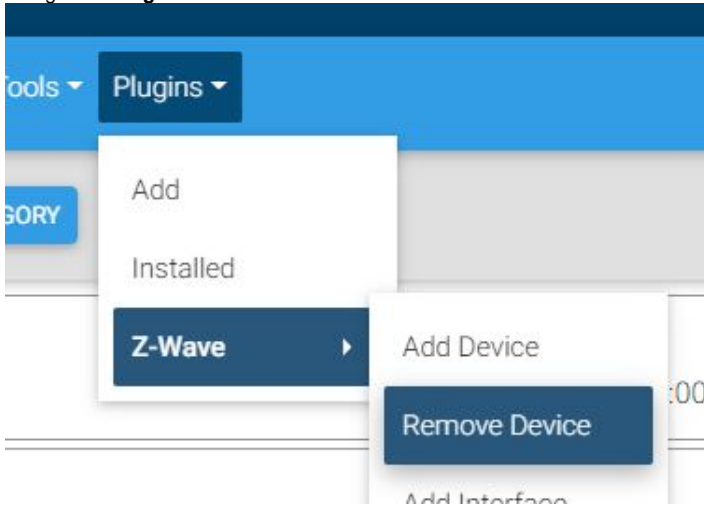
Information on removing Z-Wave devices from your network

Overview

If you have decided that you would no longer like to use a given Z-Wave device, the procedure below will allow you to take it out of your system. This process is also an essential troubleshooting step should you experience any issues with adding or the general use of your Z-Wave hardware too. Z-Wave devices should **only** be removed using these steps, as any other method will not fully clear the device and its data from your system.

Procedure

1. Navigate to **Plugins > Z-Wave > Remove Devices**



2. Click or tap **Continue** in step 1, then wait for the prompt to activate the "Remove from Network" function on your device.
3. After you see the exclusion prompt, manually activate the exclusion process on your Z-Wave device. If you are unsure of what this process is, consult that device's documentation.
4. Once HS4 and your device see each other, they will exchange data and this can be seen in the log entries on screen.
5. If completed successfully, you will see the message "Exclude process SUCCEEDED removing device". If not, you will see an indication that the removal failed. Click **Details** to see more information.

Notes

As mentioned in the overview, Z-Wave devices should only be removed using this process. Attempting to delete Z-Wave devices from the Devices page will leave that device data in your Z-Wave network, and it will be brought back to your Devices page the next time you add or remove a Z-Wave device.